

RESOLUTION NO. 2010 - _____

**A RESOLUTION DESIGNATING
AMERICANS WITH DISABILITIES ACT COORDINATOR
IN THE VILLAGE OF STREAMWOOD**

WHEREAS, Title II of the Americans with Disabilities Act ("ADA") of 1990 and its implementing regulations, 28 C.F.R. § 35.106, § 35.107 require each municipality to designate at least one employee as the ADA Coordinator to be responsible for coordinating compliance with the ADA; to investigate ADA complaints; to publish notice of the relevant provisions of the ADA to all persons who may be interested the municipality's programs, activities and services; and to adopt a grievance procedure to resolve complaints alleging a violation of Title II of the ADA; and

WHEREAS, pursuant to 65 ILCS 5/1-1-11 each municipality that maintains a website must post on the municipality's website the name, office address, and telephone number of the ADA Coordinator employed by the municipality and the grievance procedures adopted by the municipality to resolve complaints alleging a violation of Title II of the ADA; and

WHEREAS, in the opinion of a majority of the corporate authorities of the Village of Streamwood ("the Village"), it is advisable, necessary and in the public interest that the Village designate one or more employees, officers or members to act as the ADA Coordinator, publish notice of rights under the ADA and to adopt a grievance procedure to resolve complaints alleging a violation of Title II of the ADA.

NOW THEREFORE BE IT RESOLVED by the President and Board of Trustees of the Village of Streamwood, Cook County, Illinois, as follows:

Section 1: The facts and statements contained in the preamble to this Resolution are found to be true and correct and are hereby adopted as part of this Resolution.

Section 2: It is hereby determined that it is advisable, necessary and in the public interest that the Village of Streamwood designate John Peterson as the ADA Coordinator, and to publish his name, office address and telephone number on the Village's website.

Section 3: The ADA Coordinator shall publish the notice attached hereto marked as Exhibit "A" and made a part hereof of the requirements of Title II of the ADA on the Village's website and at all Village facilities.

Section 4: The ADA Coordinator shall adopt and publish the procedures attached hereto marked as Exhibit "B" and made a part hereof for resolving grievances of complaints alleging a violation of Title II of the ADA.

Section 5: The ADA Coordinator shall make all information posted available in alternative formats.

Section 6: This Resolution shall take effect upon its passage and approval in the manner provided by law.

ROLL CALL VOTE:	AYES	_____
	NAYS	_____
	ABSTENTIONS	_____
	ABSENT	_____

ADOPTED AND APPROVED this ____ day of _____, 2010.

APPROVED:

Village President

ATTEST:

Village Clerk

EXHIBIT A
NOTICE UNDER THE AMERICANS
WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the Village of Streamwood will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The Village of Streamwood does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: The Village of Streamwood will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the Village of Streamwood's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The Village of Streamwood will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in Village of Streamwood offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the Village of Streamwood, should contact the office of John Peterson, Community Development Director, (630) 736-3800, as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the Village of Streamwood to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the Village of Streamwood is not accessible to persons with disabilities should be directed to John Peterson, Community Development Director, (630) 736-3800.

The Village of Streamwood will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

EXHIBIT B

Village of Streamwood Grievance Procedure under The Americans with Disabilities Act

This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the Village of Streamwood. The Village's Personnel Policy governs employment-related complaints of disability discrimination.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than 60 calendar days after the alleged violation to:

John Peterson
ADA Coordinator and Community Development Director
301 E. Irving Park Road
Streamwood, IL 60107

Within 15 calendar days after receipt of the complaint, John Peterson or his designee will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, John Peterson or his designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the Village of Streamwood and offer options for substantive resolution of the complaint.

If the response by John Peterson or his designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within 15 calendar days after receipt of the response to the Village Manager or his designee.

Within 15 calendar days after receipt of the appeal, the Village Manager or his designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the Village Manager or his designee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by John Peterson or his designee, appeals to the Village Manager or his designee, and responses from these two offices will be retained by the Village of Streamwood for at least three years.